



Peninsula
Community
Health
Services

2023 Annual Report

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Word From Our CEO

Despite seeing struggles in many healthcare sectors, we have been fortunate to continue to grow to meet the increasing access needs in our region.

Increasing Access to Care

In May, we opened our Family Dental Clinic to improve access to dental services, especially for our pediatric patients. During the summer, we welcomed our friends from Kitsap Children's Clinic to help fill a gap in local pediatric care. We successfully opened the PCHS Children's Clinic at the same location in September and welcomed some of its staff! This fall we opened two new school-based sites at Poulsbo Middle School and Central Kitsap High School in time for back-to-school season. In December, we began a partnership with the Kitsap County Juvenile Detention Facility to provide medical care to youth at their facility. Investing in our long-term future to decrease operational costs, we purchased a commercial space in Poulsbo that will be the future home of our Poulsbo clinic as lease pricing continues to rise dramatically in the north end of our service area.

Housing as Health Care

In addition to opening several new clinics, we laid the groundwork for a brand new housing program. We purchased a 29-unit apartment complex that was completed in the spring of 2024 and will serve as housing for PCHS's workforce. Workforce housing is becoming a necessity in the healthcare industry across the country and we are fortunate to be able to invest in this idea as an early adopter. In November, the Bremerton Housing Authority approved our two-unit home on Fifth Street as voucher-based housing and, as a result, PCHS will be able offer long-term housing stability to eligible families beginning in 2024. We also purchased a home in downtown Bremerton that will be converted into permanent supportive housing units across from our medical respite building. These changes are making the neighborhood a much safer place for our community.



PCHS Foundation

In July, our Board of Directors created the PCHS Foundation, a non-profit charitable organization to support the great work of PCHS. In 2024, we look forward to building its infrastructure and focusing on this great new project.

We have accomplished so much in the last year, and we are on track to accomplish even more in 2024. As always, none of this would be possible without your dedication and support. Thanks to you PCHS is able to respond to the needs of the community we serve. Together, we continue to deliver care in new and innovative ways to meet the needs of our community.

A handwritten signature in black ink that reads "Jennifer Kreidler-Moss". The signature is written in a cursive style.

Jennifer Kreidler-Moss
Chief Executive Officer

About Us



Mission

Exemplifies a culture of community service

Vision

To eliminate healthcare disparities in our communities



Core Values

Patient Driven - Empathetic - Staff Empowered

Guiding Principal

To see and value every person



Board of Directors



Board Officers of 2023

President, Evelyn Hetrick, Patient Representative

Vice President, Al Pinkham, Patient Representative

Treasurer, Christopher Cook, Community Representative

Secretary, Susan Astle, Patient Representative

Past President, Monica Bernard, Community Representative

Members-At-Large

Jill Guerrero, Patient Member

Jeanell Rasmussen, Community Member

Tamasipani Sousou, Patient Member

Ron Valencia, Patient Member

David Windom, Community Member

Evelyn Hetrick, Patient Member

Al Pinkham, Patient Member

Mary Berglind, Community Member

Monica Bernhard, Community Member

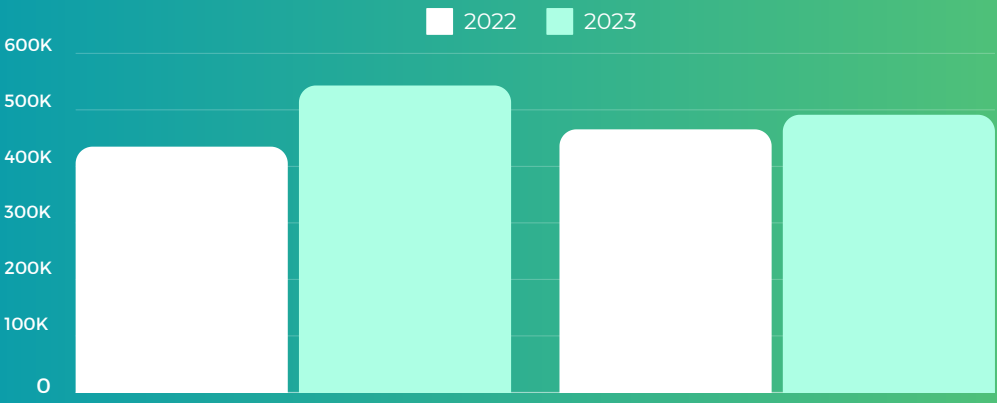
Scott Copass, Patient Member

Michelle Dickerson, Patient Member

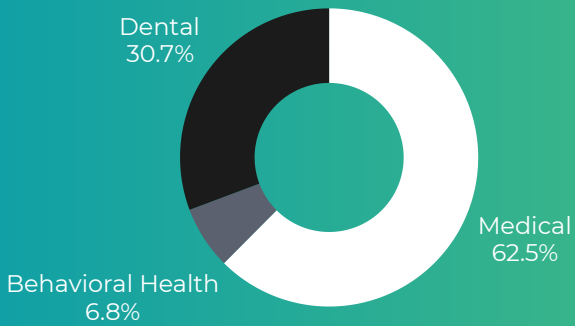
Susan Astle, Patient Member

Christopher Cook, Community Member

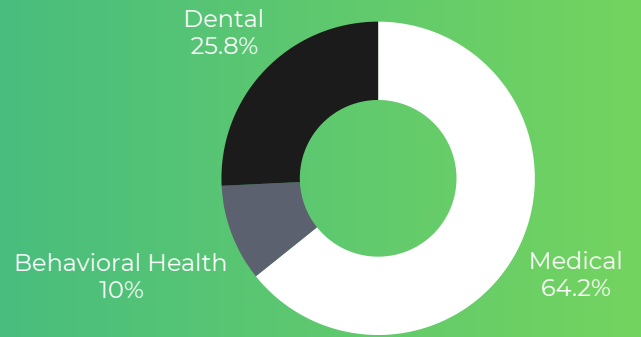
2023 FINANCIALS



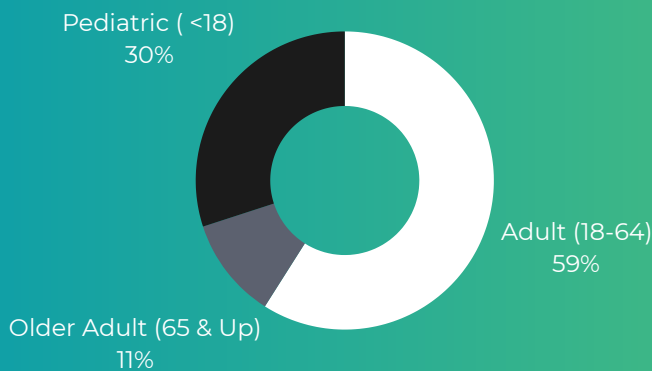
Number of Patients Using Services



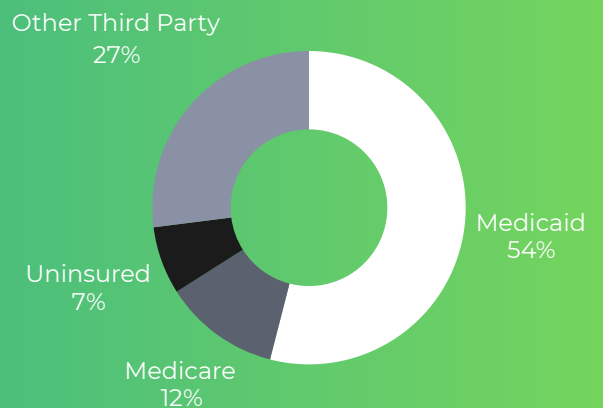
Total Encounters



Populations By Age



Percentage of Patients by Insurance Status



Our Busiest Locations

PCHS continues to grow throughout the region. From large multiple program facilities to school-based sites to mobile clinics, patients can seek care at locations that best suit their busy lives.

Bremerton
Sixth Street
24,899
Patients

Medical &
Behavioral Health
Port Orchard
24,766
Patients

Bremerton
Clare Avenue
16,773
Patients

Patients choose clinics for convenient locations and exceptional care from dedicated healthcare professionals. The welcoming atmosphere and top-notch services have earned PCHS a reputation for excellence. Prioritizing patient well-being and high-quality care builds trust and loyalty in the community.

PATIENT DEMOGRAPHICS IN 2023

Total Patients Seen in 2023
43,576

1,685
Veteran Patients

| | |
|---------------------------------------|--|
| Migrant Worker Patients 366 | Best Served in Another Language 8% |
|---------------------------------------|--|

2,880
School-Based Health Center Patients

| | |
|------------------------------------|--------------------------------------|
| Transgender Patients 288 | Lesbian & Gay Patients 679 |
|------------------------------------|--------------------------------------|

7,272
Homeless Patients

1,656
Bisexual Patients

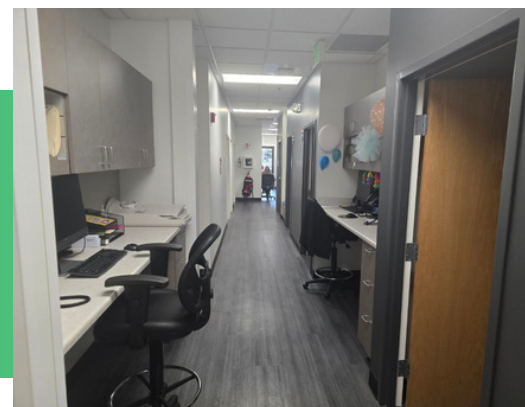
INTRODUCING OUR NEW CLINICS

Children's Clinic



In 2023, a pediatric clinic opened on Mickleberry Road in Silverdale, providing medical and behavioral health services for young patients in the community. The clinic's convenient location ensured accessibility for families seeking quality care in a nurturing environment.

By expanding our services we strive to better serve the community and support families with young children, creating a positive impact and contributing to a brighter future.



Family Dental Clinic



PCHS opened the Family Dental Clinic on the campus of Bremerton School District with the Boy's & Girl's Club.

The waiting area was designed in the theme of a toothpaste factory and creates a fun atmosphere.

Overall, the Family Dental Clinic stands as a beacon of excellence in dental care, serving the community with compassion and expertise.



STAFF DEMOGRAPHICS IN 2023

387
TOTAL
EMPLOYEES



104
TOTAL PROVIDERS
EMPLOYED AT
PCHS



49
STAFF HAVE BEEN
WITH PCHS FOR 10+
YEARS



37%
OF STAFF ARE
PEOPLE OF
COLOR



89%
OF STAFF LIVE IN
KITSAP, PIERCE, &
MASON COUNTY



15
PROVIDERS ARE
BILINGUAL/
TRILINGUAL





The PCHS Amazing Race!

The Amazing Race initiative began a comprehensive visit of all PCHS locations by staff, ensuring that everyone gained familiarity with each site.

Now armed with first hand experience, staff can give better directions to patients and better understand the various clinic neighborhoods. PCHS organized the Amazing Race event, fostering a competitive environment where staff collaborated in teams to swiftly overcome challenges and puzzles.

Staff were also able to dress up in costumes as the event was held on Halloween!



WELCOME NEW PROVIDERS

MEET THE PROVIDERS WHO JOINED PCHS IN 2023



ANGELA BOYER
SUDP



ELIZABETH BRAMBILLA
PA-C



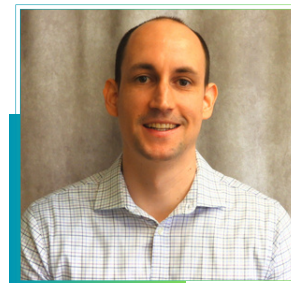
SHANNON CANTRELL
SUDP



TIFFANY CARDINAL
PHYSICIAN



ANDREW CHOI
DENTIST



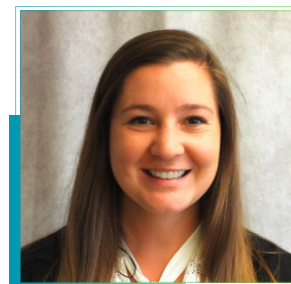
ANDREW DAVIES
DENTIST



ALIA DAVIS
PA-C



NICHOLAS DRAKE
LICSW



CALLIE FORD
PA-C



AMYE HADLEY
ARNP



SUNYEOB HONG
PSYCHIATRIST



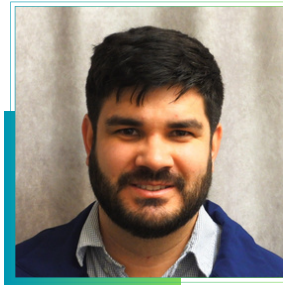
MONICA HURST
PA-C

WELCOME NEW PROVIDERS

MEET THE PROVIDERS WHO JOINED PCHS IN 2023



CHRISTY MCADOO
LICSW



JOSE MERCADO-GARCIA
PA-C



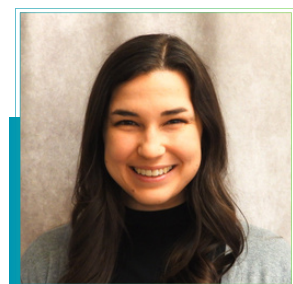
LENA OGIWARA
DENTIST



TROY PERO
PA-C



KEVIN RAHN
DENTIST



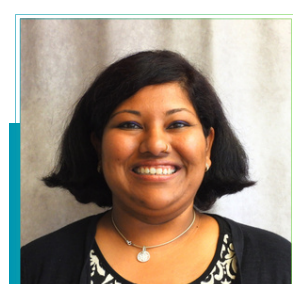
HANNAH RODRIGUES
PA-C



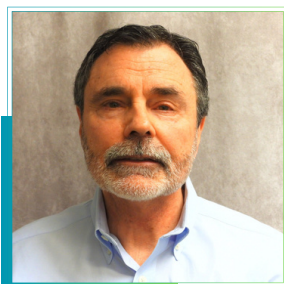
MICHAEL SHROUF
ARNP



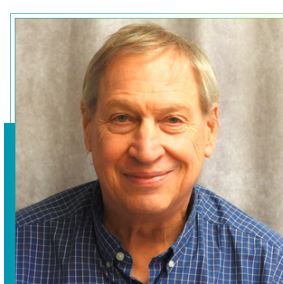
KATHRYN SUPKO
PA-C



GEETA TADEPALLI
PSYCHIATRIST



THOMAS TOTH
PHYSICIAN



RUSSELL VOEGTLEN
PHYSICIAN



CECILIA YACOBIAN
SUDP

NEW TO THE FLEET: NEWEST MOBILE MEDICAL



The new mobile medical clinic will help PCHS provide broader care in the Puget Sound.

The addition of this new Mobile Medical Clinic is a testament to our commitment to enhance healthcare accessibility in our community. With this valuable contribution, PCHS can extend its reach and provide essential medical services to even more individuals in need. The impact of this generous donation from Wellpoint will be felt far and wide, improving the well-being of countless residents in Kitsap, Mason, and Pierce Counties. This initiative exemplifies the power of collaboration and philanthropy in creating positive change, and we are truly appreciative of the support that will help us continue our mission of delivering quality healthcare to all.

Thank you to WellPoint!

MOBILE STATISTICS

DELIVERING HEALTH CARE THROUGHOUT THE SOUND

11

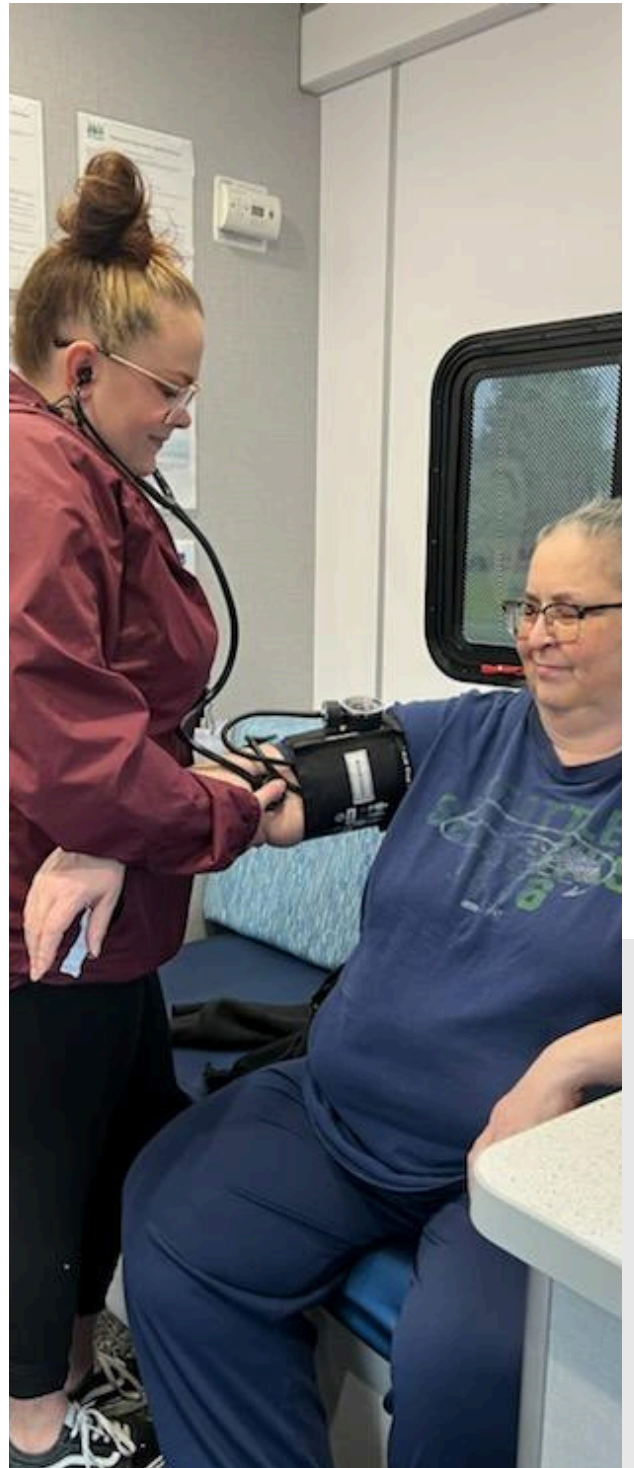
MOBILE CLINICS

1,229

PATIENTS SEEN AT
MOBILE CLINICS

351

LOCATIONS VISITED BY
MOBILE CLINICS



Expanding our reach with **SCHOOL-BASED HEALTH CENTERS**



In 2023, PCHS expanded its services by establishing a new school-based health center through a collaboration with the North Kitsap School District, providing healthcare offerings at Poulsbo Middle School.

Looking ahead, PCHS plans to further expand its school-based health services to other schools in the district, aiming to create a robust network of accessible healthcare solutions for all students. This forward-thinking approach not only addresses immediate health concerns but also promotes long-term wellness and academic success, illustrating a commitment to the holistic development of the community's future generations.

What services are offered at SBHC's?

Medical

PCHS provides comprehensive healthcare including preventive care, diagnostics, and treatment for various medical conditions.

SUDP

Our specialized programs for prevention, early intervention, and treatment of substance use disorders. Our multidisciplinary approach includes assessments, counseling, medication-assisted treatment, and ongoing support to facilitate recovery and long-term sobriety.

Behavioral Health

Our services address mental and emotional well-being with counseling provided by licensed professionals. We focus on promoting mental health and enhancing quality of life through compassionate care.

Other Resources

Students and their families can also come to our SBHC's for assistance with insurance, information on community events, and other community resources.

Welcome to Housing: The Cedar House

The Cedar House offers Permanent Supportive Housing for individuals and families confronting chronic homelessness or at risk of experiencing homelessness. This housing facility comprises two separate units.

Both units at The Cedar House are thoughtfully designed to provide a safe and supportive environment for individuals and families in need. With access to on-site support services and a caring community, residents can work towards stability and a brighter future.



Sage Apartments

At PCHS, our unwavering commitment lies in supporting our diligent staff by offering affordable and convenient housing solutions. The meticulously crafted Sage Apartments cater to the specific needs of our workforce, ensuring a secure and comfortable living environment. We firmly believe that by providing workforce housing, we can foster a more cohesive and interconnected community within our organization. Eligible individuals keen on residing at Sage are encouraged to apply and seize this exceptional opportunity.



PCHS's Sage Apartments mark our debut in providing workforce housing, exclusively tailored for eligible staff members. These modern and thoughtfully designed apartments are equipped with top-notch amenities to enhance the quality of life for our valued employees.

Each unit within the Sage Apartments reflects our dedication to creating a harmonious work-life balance for our staff. With proximity to key facilities and a vibrant community atmosphere, residents of Sage Apartments can enjoy a well-rounded living experience that promotes both productivity and relaxation.





COMMUNITY EVENT PARTNERSHIPS

Here are just some of the places our staff joined in on events within the community. A huge thank you to all of our community partners!

COMMUNITY OUTREACH EVENTS

- Pop-up COVID-19 Vaccines
- Mason County Rural Community Resource Fair
- Project Connect
- March of the Puppets Fundraiser
- Therapeutic Court Resource Fair
- The Hopping
- Poulsbo Farmers Market
- Community Awareness Walk
- Whaling Days Parade
- National Night Out
- Islander Festival
- Logging Festival
- NMSD Picnic
- KCR Resource Fair
- Medicare Tabling
- Apple Health Renewal Event
- Livable Community Fair
- Armed Forces Day Parade
- Wolves Walk for Wellness
- Bremerton Farmers Market
- Oasis Block Party
- Apple Health Renewal Event
- Kitsap Pride
- Day of Caring
- Kitsap Great Give
- Love Yourself Day
- Relay for Life
- Healthy Kids Day



OUTREACH STATISTICS

PCHS extends a helping hand to our community whenever we get the chance.

Our commitment to engaging with the community through open communication, feedback, and collaboration has built a strong, inclusive bond. We value everyone's voice, strive to maintain this connection, and enhance community partnerships for a thriving relationship in the future.

750

HOURS PARTICIPATING
IN OUTREACH EVENTS

78

OUTREACH EVENTS

4,062

ENGAGEMENT WITH
YOUTH DURING
OUTREACH INITIATIVES.

338

PATIENTS INVOLVED IN
BEHAVIORAL HEALTH-
FOCUSED OUTREACH
INITIATIVES.

582

PATIENTS ATTENDED
BACK-TO-SCHOOL &
SPORTS PHYSICAL
EVENTS.

643

VACCINES
ADMINISTERED AT
OUTREACH EVENTS.

12,546

TOTAL NUMBER OF PATIENTS ENGAGED WITH
DURING OUTREACH INITIATIVES.

581

PATIENTS WERE AIDED
WITH INSURANCE
MATTERS DURING
OUTREACH EVENTS.

Kitsap Great Give **Statistics**

\$3.2K

Donated by staff & board members

\$1.8K

Contributed by the community

\$5.0K

Raised in donations during the 2023 Kitsap Great Give

82

Total Donors



OUR GRACIOUS DONORS

THANK YOU FOR SUPPORTING US AND OUR COMMUNITY!

Angie Bland
Ann Bruce
Anonymous
Becky Adams
Bernardo Trenado
Brittney Hanson
Bruce Brazier
Brynn Felix
Carl Olson
Caron Cromwell
Charlotte Shippley
Christine Nicksic
Corinne Charpentier
Cynthia Brown
Cynthia Greenlee
Daniel Michaels
Eric Dremel
Evelyn Obnial
Gina Leiss
Heather Jacobovitch
Jean Lopez
Jennifer Johnson-
Joefield
Jennifer Kreidler-Moss
Jennifer Olmstead
Jesse Pirozzi
John Hedges
Jonel Estribor
Jordyn Morrow
Julia Langrell
Karen Richard
Kathryn Foley
Kathy Thompson
Katja Douwes-Campos
Kelly Maki
Ken Telschow
Kenneth Flater
Laurie Kadet
Lesli Guarnes
Lisa Chatelle
Lynette Bird
Mandeep Dhawan
Manual Alvarado
Michael Shrouf
Molly Dey
Monica Garza
Monica Wood
Nicole Holloway
Nicole McCann
Patrice Rapose
Paula Morrell
Priscilla Delong
Rachel Michaels
Rebecca Oehler
Robin Fulford
Roger Schmuck
Royanne Officer
Ruth Westgaard
Salvador Alina
Sandra Carlson
Sarah Payseno
Sayra Diaz-Ramos
Shannon Stickney
Sharon Neidig
Sherry Whitley
Sondra Fortner
Spring Gideon
Stephanie Taylor
Stephen Vittori
Susan Perkins
Theresa Schroeder
Tina Simms
Todd Johanson
William Looney
Yolanda Aldana
Zackary Budiselic

2023 Awards

In 2023, PCHS was recognized with several prestigious accolades. We are deeply grateful for these honors. As the primary community health center in our region, we remain dedicated to delivering top-tier resources for both our patients and our staff.

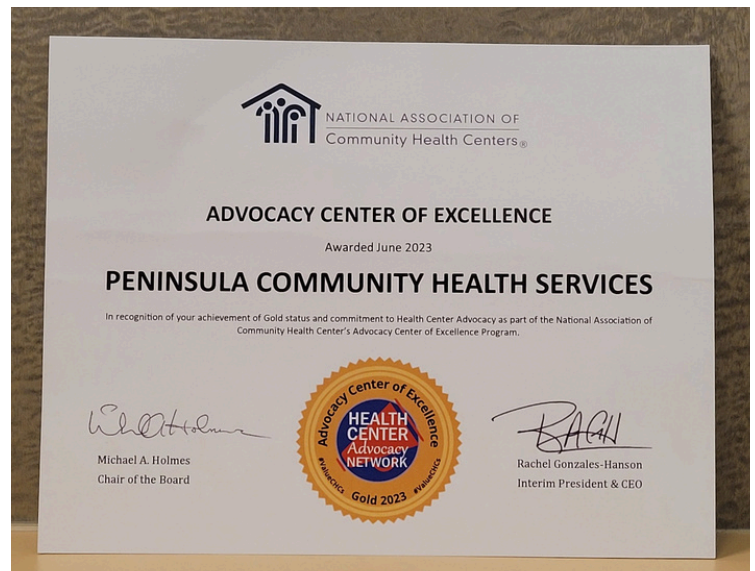


Stronger Together Award

We are deeply humbled by this recognition and are grateful for the support and encouragement we have received from the Olympic Community of Health. This award serves as a testament to the hard work and dedication of our team, who strive every day to make a positive impact on the health and well-being of our community.

Advocacy Center of Excellence

We are thrilled to receive this prestigious award from the National Association of Community Health Centers, as it symbolizes our commitment to advocacy and excellence in healthcare.



HRSA Awards of 2023



#WeArePCHS #PCHSFamily



#WeArePCHS #PCHSFamily





What's next for PCHS?

By actively involving local residents and collaborating with community organizations, our goal is to establish a nurturing environment where every individual can receive the essential care they merit. Together, we strive to foster a community that is both healthier and more content.

We believe in the power of unity and cooperation to create a supportive and caring community.

Follow us!

Peninsula Community Health Services remains committed to serving the community diligently. Connect with us on social media to stay informed about our community initiatives and activities.

